

## Global Finance names the World's Best Internet Banks 2012

NEW YORK, November 7, 2012 — *Global Finance* has announced the Global winners in the “World’s Best Internet Banks” competition. This is the 13th year *Global Finance* has named the World’s Best Internet Banks. Details on all Global winners will be published in the December issue.

The overall winners for Regional and Global Corporate/Institutional Internet Banks as well as Regional and Global Consumer Internet Banks were announced. Also announced were the overall global sub-category winners. The grand prize of Best Overall Global Internet Bank was presented to Citi.

Global Finance’s World Best Internet Bank Awards are based on submissions from banks that wish to be considered. This year, 220 individual banks from around the world entered the competition. Representatives from Infosys comprised the judging panel. Based on the judges’ evaluations, Global Finance’s editors made the final selections.

Winners were selected based on strength of strategy for attracting and servicing online customers, success in getting clients to use web offerings, growth of online customer base, breadth of products offered, evidence of tangible benefits gained from internet initiatives, and web site design and functionality. Sub-category winners were selected on the basis of relative strength of those products and services.

The winning banks are on the next page.  
The press release is also available online at: [GFmag.com](http://GFmag.com)



### The reach of *Global Finance*

*Global Finance*, founded in 1987, has a circulation of 50,050 and readers in 163 countries. Its circulation is audited by BPA. *Global Finance's* audience includes chairmen, presidents, CEOs, CFOs, treasurers and other senior financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. *Global Finance* also targets the 8,000 international portfolio investors responsible for more than 80% of all global assets under professional management. Its website — [www.GFmag.com](http://www.GFmag.com) — offers analysis and articles that are the heritage of 25 years of experience in international financial markets, and provides a valuable source of data on 192 countries. Headquartered in New York, with offices in London and Milan.

**GFmag.com**



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### Global Winners

Best Overall Internet Bank – Global	Citi
Best Corporate/Institutional Internet Bank – Global	Citi
Best Consumer Internet Bank - Global	Standard Chartered

### Regional Winners: Best Corporate/Institutional Internet Banks

North America	Wells Fargo
Europe	Citi
Asia/Pacific	Citi
Latin America	Citi
Central and Eastern Europe	Bank Pekao
Middle East/Africa	Citi

### Regional Winners: Best Consumer Internet Banks

North America	Scotiabank
Europe	ActivoBank
Asia/Pacific	Standard Chartered
Latin America	Scotiabank
Central and Eastern Europe	OTP Bank
Middle East and Africa	Standard Chartered

### Global Sub-Category Winners: Best Corporate/Institutional Internet Banks

Best Investment Management Services	Citi
Best Online Cash Management Site	Citi
Best Trade Finance Services	Scotiabank
Best Web Site Design	Wells Fargo
Best Integrated Corporate Bank Site	Citi
Best Information Security Initiatives	Citi
Best in Mobile Banking	Swedbank
Best In Social Media	Citi
Best Online Treasury Services	Wells Fargo

### Global Sub-Category Winners: Best Consumer Internet Banks

Best Online Deposit, Credit and Investment Product Offerings	Standard Chartered
Best Bill Payment & Presentment	Citi
Best Web Site Design	HSBC
Best Integrated Consumer Bank Site	Citi
Best Information Security Initiatives	Banamex
Best In Mobile Banking	Bancolumbia
Best in Social Media	CIMB