

## Global Finance names the 2012 World's Best Consumer Internet Banks in Central & Eastern Europe

NEW YORK, July 20, 2012 – *Global Finance* has announced the First Round winners in the “World’s Best Internet Banks” competition in Central & Eastern Europe. This is the 13th year *Global Finance* has named the World’s Best Internet Banks. Details on all First Round winners will be published in the September issue. First Round winners include Best Corporate/Institutional Internet Banks and Best Consumer Internet Banks at the country level. Winners were also selected in Asia, North America, Latin America, Europe and Middle East/Africa. The Regional and Global winners for these categories will be announced at an Awards Ceremony in New York City in November and published in the December issue of *Global Finance*. Also announced were Regional winners in Sub-Categories. Global winners in the Sub-Categories will also be announced at the Awards Ceremony and in the December issue. The list of First Round winners follows.

Winners were chosen among entries evaluated by a world-class panel of judges at Infosys. *Global Finance* editors were responsible for the final selection of winners in the First Round.

Only banks that entered the competition were considered for awards, and awards were only given in those regions, countries and categories in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing online customers, success in getting clients to use web offerings, growth of online customers, breadth of product offerings, evidence of tangible benefits gained from Internet initiatives, and web site design and functionality. Category winners, such as “best in social media” were selected based on the relative strength and success of those web products and services.

“The Internet has transformed the way many consumers and most businesses bank,” says Joseph D. Giarraputo, publisher of *Global Finance*. “The continuing improvements in Internet offerings represented by this year’s entries show that more significant Internet banking developments are still ahead of us.”

**Find the full list of the  
World's Best Internet Banks  
First Round Winners in Central & Eastern Europe 2012  
on the following page.**

**For Awards Dinner ticket information please contact: Chris Giarraputo, [chris@gfmag.com](mailto:chris@gfmag.com)  
For editorial information please contact: Andrea Fiano, Editor, [afiano@gfmag.com](mailto:afiano@gfmag.com)**



### **The reach of *Global Finance***

*Global Finance*, founded in 1987, has a circulation of 50,050 and readers in 163 countries. Its circulation is audited by BPA. *Global Finance's* audience includes chairmen, presidents, CEOs, CFOs, treasurers and other senior financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. *Global Finance* also targets the 8,000 international portfolio investors responsible for more than 80% of all global assets under professional management. Its website — [Gfmag.com](http://Gfmag.com) — offers analysis and articles that are the heritage of 25 years of experience in international financial markets, and provides a valuable source of data on 192 countries. Headquartered in New York, with offices in London and Milan.

**Gfmag.com**

## Global Finance names the World's Best Internet Banks in Central & Eastern Europe 2012

### COUNTRY WINNERS

#### Best Consumer Internet Banks:

Croatia – Privredna Banka Zagreb  
Czech Republic – mBank  
Estonia – Swedbank  
Georgia – TBC Bank  
Hungary – OTP Bank  
Latvia – Swedbank  
Poland – Bank Millennium  
Romania – Citi  
Russia – TCS Bank  
Slovakia – Tatra Bank

---

### REGIONAL SUB-CATEGORY WINNERS

#### Best Consumer Internet Banks:

Best Online Deposit, Credit and Investment  
Product Offerings – Bank Millennium  
Best Bill Payment & Presentment – Citi  
Best Web Site Design – Citi  
Best Integrated Consumer Bank Site – TBC Bank  
Best Information Security Initiatives – Citi  
Best in Mobile Banking – OTP Bank  
Best in Social Media – OTP Bank



[GFmag.com](http://GFmag.com)