

Global Finance Names the World's Best Corporate/Institutional Digital Banks in the Middle East 2021

NEW YORK, August 20, 2021 – *Global Finance* has announced the Round One winners for the 2021 World's Best Corporate/Institutional Digital Banks Awards in the Middle East. This is the 22nd year *Global Finance* has named the World's Best Digital Banks. Details on all Round One winners will be published in the September print and digital editions and online at GFMag.com. Once again this year, country winners were chosen in the Middle East across a broad range of subcategories including Best Bill Payment & Presentment, Best Mobile Banking App and Most Innovative Digital Bank.

Round One winners include the Best Corporate/Institutional Digital Banks, Best Consumer Digital Banks and the Best Islamic Digital Banks at the country level. Winners were selected in Africa, Asia-Pacific, Central & Eastern Europe, Latin America, the Middle East, North America and Western Europe. Also announced today were Regional winners in Sub-Categories such as Best Information Security and Fraud Management, Best Mobile Banking App and Most Innovative Digital Bank.

Round Two winners, which include the overall Regional and Global winners, and Global Sub-Category winners, will be announced in October and published in December. These awards are usually revealed at *Global Finance's* annual Best Digital Bank Awards dinner. Due to the pandemic, it is unclear whether this event will be held. If a physical or virtual event is scheduled, all winning organizations will be notified well in advance.

Winners were chosen from entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. The editors of *Global Finance* were responsible for the final selection of all winners.

Only banks that entered the competition were considered for awards, and awards were only given in those regions, countries and categories in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Category winners, such as Best Mobile Banking App were selected based on the relative strength and success of those web products and services.

"With the global pandemic forcing people to conduct their personal and professional banking activities from their phones, tablets and computers, digital banking took on an importance and prevalence far beyond anything that had come before," said Joseph Giarraputo, publisher and editorial director of *Global Finance*. "Banks were forced to respond to this drastically altered landscape, and those that met the challenge most successfully are being honored as *Global Finance's* World's Best Digital Banks 2021."

The full list of *Global Finance's* 2021 World's Best Corporate/Institutional Digital Banks Round One winners in the Middle East follows.



About Global Finance

Global Finance, founded in 1987, has a circulation of 50,000 and readers in 191 countries. *Global Finance's* audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — GFMag.com — offers analysis and articles that are the legacy of 34 years of experience in international financial markets. *Global Finance* is headquartered in New York, with offices around the world. *Global Finance* regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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WORLD'S BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS 2021 - MIDDLE EAST

<i>Country</i>	<i>Award</i>	<i>Bank</i>
Bahrain	Best Corporate/Institutional Digital Bank	Citi
	Best Online Cash Management Services	Citi
	Best Trade Finance Services	Ahli United Bank
	Best Online Treasury Services	Ahli United Bank
	Best Integrated Corporate Banking Site	Ahli United Bank
	Best Mobile Banking Adaptive Site	Citi
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Citi
	Best SME Banking	Ahli United Bank
Egypt	Best Corporate/Institutional Digital Bank	Citi
	Best Online Investment Management Services	CIB
	Best Online Cash Management Services	Citi
	Best Trade Finance Services	Credit Agricole
	Best Online Treasury Services	CIB
	Best Online Portal	CIB
	Best Integrated Corporate Banking Site	CIB
	Best Information Security and Fraud Management	CIB
	Best Mobile Banking Adaptive Site	Citi
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Citi
	Best Open Banking APIs	CIB
	Best SME Banking	CIB

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<i>Country</i>	<i>Award</i>	<i>Bank</i>
Israel	Best Corporate/Institutional Digital Bank	Israel Discount Bank
Jordan	Best Corporate/Institutional Digital Bank	Citi
	Best Online Cash Management Services	Citi
	Best Trade Finance Services	Arab Bank
	Best Mobile Banking Adaptive Site	Citi
	Best Mobile Banking App	Arab Bank
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Citi
	Best SME Banking	Arab Bank
Kuwait	Best Corporate/Institutional Digital Bank	Citi
	Best Online Cash Management Services	Citi
	Best Integrated Corporate Banking Site	Ahli United Bank Kuwait
	Best Mobile Banking Adaptive Site	Citi
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Citi
Lebanon	Best Corporate/Institutional Digital Bank	Citi
	Best Online Cash Management Services	Citi
	Best Mobile Banking Adaptive Site	Citi
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Citi
Oman	Best Corporate/Institutional Digital Bank	Bank Muscat

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WORLD'S BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS 2021 - MIDDLE EAST - CONTINUED

<i>Country</i>	<i>Award</i>	<i>Bank</i>
Qatar	Best Corporate/Institutional Digital Bank	Citi
	Best Online Cash Management Services	Citi
	Best Trade Finance Services	Commercial Bank of Qatar
	Best Online Portal	Qatar Islamic Bank
	Best Mobile Banking Adaptive Site	Citi
	Best Mobile Banking App	Commercial Bank of Qatar
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Citi
	Best Open Banking APIs	Qatar Islamic Bank
Best SME Banking	Qatar Islamic Bank	
Saudi Arabia	Best Corporate/Institutional Digital Bank	Saudi National Bank
	Best Online Cash Management Services	Saudi National Bank
	Best Trade Finance Services	Saudi National Bank
	Best Online Portal	Saudi National Bank
	Best Mobile Banking App	Saudi National Bank
	Best Open Banking APIs	Saudi National Bank
UAE	Best Corporate/Institutional Digital Bank	Mashreq Bank
	Best Online Cash Management Services	Citi
	Best Trade Finance Services	Mashreq Bank
	Best Online Portal	Mashreq Bank
	Best Mobile Banking Adaptive Site	Citi
	Best In Social Media Marketing and Services	Citi
	Most Innovative Digital Bank	Mashreq Bank