



## Global Finance Names The World's Best Consumer Digital Banks In Asia-Pacific 2019

NEW YORK, August 12, 2019 – *Global Finance* has announced the First Round winners for the 2019 World's Best Consumer Digital Banks Awards in Asia-Pacific. This is the 20th year *Global Finance* has named the World's Best Digital Banks. Details on all First Round winners will be published in the September issue.

First Round winners include Best Consumer Digital Banks, Best Corporate/Institutional Digital Banks, the Digital Banks of Distinction and the Best Islamic Digital Banks at the country level. Winners were selected in Africa, Asia-Pacific, Central & Eastern Europe, Latin America, the Middle East, North America and Western Europe. Also announced today were Regional winners in Sub-Categories such as Best Information Security and Fraud Management, Best in Mobile Banking and Most Innovative Digital Bank.

The overall Regional and Global winners, and Global Sub-Category winners, will be revealed at Global Finance's Best Digital Bank Awards dinner. The event was originally planned for October 30 in Hong Kong and is being rescheduled. Winning organizations will be notified about the date and location as soon as it is set. Winning organizations from the Middle East will be honored at *Global Finance's* Digital Banks and Innovators Awards Dinner, which immediately follows the Digital Banks and Innovators Conference at the Ritz-Carlton, Dubai International Finance Centre on September 10. A full report on the awards and the conference will be published in the December issue of *Global Finance*.

Winners were chosen among entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. The editors of *Global Finance* were responsible for the final selection of all winners.

Only banks that entered the competition were considered for awards, and awards were only given in those regions, countries and categories in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Category winners, such as Best in Mobile Banking were selected based on the relative strength and success of those web products and services.

"Digital banking is not only the future but, increasingly, the present," said Joseph D. Giarraputo, publisher and editorial director of *Global Finance*. "The Digital Bank Awards recognize and celebrate innovation and excellence in this area."

The full list of *Global Finance's* 2019 World's Best Consumer Digital Banks First Round winners in Asia-Pacific follows.

### About Global Finance

*Global Finance*, founded in 1987, has a circulation of 50,000 and readers in 189 countries. *Global Finance's* audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — [GFMag.com](http://GFMag.com) — offers analysis and articles that are the legacy of 32 years of experience in international financial markets. *Global Finance* is headquartered in New York, with offices around the world. *Global Finance* regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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COUNTRY WINNERS	
Australia	Citi
Bangladesh	Standard Chartered
Brunei	Standard Chartered
China	Standard Chartered
Hong Kong	Bank of China Hong Kong
India	ICICI Bank
Indonesia	Standard Chartered
Japan	Rakuten Bank
Malaysia	Maybank
Mongolia	Golomt Bank
Nepal	Standard Chartered
Pakistan	Standard Chartered
Philippines	CIMB
Singapore	DBS Bank
South Korea	Standard Chartered
Sri Lanka	National Development Bank
Taiwan	Taipei Fubon Bank
Thailand	Siam Commercial Bank
Vietnam	Standard Chartered

REGIONAL SUB-CATEGORY WINNERS	
Best Online Deposit, Credit and Investment Product Offerings	Taipei Fubon Bank
Best Bill Payment & Presentment	Standard Chartered
Best Web Site Design	DBS Bank
Best Integrated Consumer Bank Site	DBS Bank
Best in Mobile Banking	Citi
Best Information Security and Fraud Management	Citi
Best in Social Media Marketing and Services	Taishin Bank
Best Mobile Banking App	Taipei Fubon Bank
Most Innovative Digital Bank	UOB
Best Mortgage Bank	DBS Bank
Best Open Banking APIs	Citi

For information on attending *Global Finance's Best Digital Bank Awards Dinner 2019* please contact Chris Giarraputo, email: [chris@gfmag.com](mailto:chris@gfmag.com)

For editorial information please contact Andrea Fiano, editor: [afiano@gfmag.com](mailto:afiano@gfmag.com)