

# Press Release



## Global Finance Names The 2017 World's Best Consumer Digital Banks In North America

NEW YORK, July 20, 2017 – *Global Finance* has announced the First Round winners in the 2017 World's Best Consumer Digital Banks Awards in North America. This is the 18th year *Global Finance* has named the World's Best Digital Banks and details on all First Round winners will be published in the September issue.

First Round winners include Best Consumer Digital Banks, Best Corporate/Institutional Digital Banks, the Digital Banks of Distinction and the Best Islamic Digital Banks at the country level. Winners were selected in Africa, Asia-Pacific, Central & Eastern Europe, Latin America, the Middle East, North America and Western Europe. Also announced today were regional winners in Sub-Categories such as Best Information Security Initiatives, Best Web Site Design and Most Innovative Digital Bank.

The overall Regional and Global winners, and Global Sub-Category winners, will be revealed on 2 November in London at *Global Finance's* Best Digital Bank Awards dinner, which will follow the Digital Bank Conference at RSA House. A full report on the awards and the conference will be published in the December issue of *Global Finance*.

Winners were chosen among entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. *Global Finance* editors were responsible for the final selection of winners in the First Round.

Only banks that entered the competition were considered for awards, and awards were only given in those regions, countries and categories in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Category winners, such as "best in social media" were selected based on the relative strength and success of those web products and services.

"Digital banking is here to stay, and this year's winners illustrate the importance of relentless innovation in products, systems and services," said Joseph D. Giarraputo, publisher and editorial director of *Global Finance*. "Corporate and retail clients expect transformative new solutions, and this year's winners consistently deliver on those expectations."

The full list of *Global Finance's* 2017 World's Best Consumer Digital Banks First Round winners in North America follows on the next page.

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### About Global Finance

*Global Finance*, founded in 1987, has a circulation of 50,000 and readers in 193 countries. *Global Finance's* audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — [GFMag.com](http://GFMag.com) — offers analysis and articles that are the heritage of 30 years of experience in international financial markets. *Global Finance* is headquartered in New York, with offices around the world. *Global Finance* regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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COUNTRY WINNERS	
Bermuda	HSBC
Canada	CIBC
United States	Citi

  

REGIONAL SUB-CATEGORY WINNERS	
Best Online Deposit, Credit and Investment Product Offerings	CIBC
Best Bill Payment & Presentment	Scotiabank
Best Web Site Design	CIBC
Best Integrated Consumer Bank Site	Citi
Best Information Security Initiatives	Scotiabank
Best in Mobile Banking	CIBC
Best in Social Media	HSBC
Best Mobile Banking App	Scotiabank
Most Innovative Digital Bank	Citi

For Information on *Global Finance's* Digital Bank Conference and Best Digital Bank Awards 2017 please go to:

**[www.GlobalFinanceDigitalBankConference.com](http://www.GlobalFinanceDigitalBankConference.com)**

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