



# World's Best Digital Bank Awards 2019

Call For Entries

Official Judging Panel

Infosys®

# Show Your Excellence Grow Your Business

## Enter Global Finance's World's Best Digital Bank Awards 2019

Get the recognition your organization deserves, and the rewards that come with it

*Global Finance's* World's Best Digital Bank Awards are the undisputed authority on the world's leading digital banking service providers. Now in their 20th year, these awards have become the most prestigious honor in the industry, and winners gain a strong advantage and marketing edge over their competition.

The distinction of being among *Global Finance's* Best Digital Banks allows honorees to stand out within their own organizations, leading to improved staff recruiting, retention and personal recognition.

Winners will be showcased in *Global Finance's* September and December 2019 issues and online at [GFMag.com](http://GFMag.com).

*Global Finance's* Digital Bank Awards Dinner will be held at the Sheraton Hong Kong on October 30, where all global winners will be revealed and winning entrants from outside of the Middle East will be honored.

Winning Middle East entrants will be honored at *Global Finance's* second annual Middle East Digital Banks and Innovators Conference and Awards at the Ritz-Carlton in Dubai. On September 10. Please see pages 3, 5 and 6 for more details.



# Past Winners

## Global Giants

Citi | HSBC | Santander | Standard Chartered

## Regional Powerhouses

BBVA | DBS | Scotiabank | SEB | Wells Fargo

## Local Gems

Activobank | Caixa Bank | CTBC | Lloyds Bank |  
mBank | Mashreq Bank | Sberbank | YES Bank

First-round winners will be announced in the September 2019 issue when the country and subcategory winners, and Digital Bank of Distinction Award honorees are named. Second-round regional and global winners will be announced at the Award Dinner at the Sheraton Hong Kong on October 30th and profiled in the December issue. The most successful digital banks will be recognized within categories by country, regionally and globally.

Entries will be analyzed by a team of digital and banking experts at Infosys, a leading provider of next-generation consulting and technology solutions. The editors of *Global Finance* will make all award selections.

Only banks that enter the competition will be considered for awards, and awards will only be given in the regions, countries and categories in which there are entries.

Judging will be based on submissions from participating banks. Criteria for selecting winning banks will be the breadth of their product offerings, success in migrating existing customers to digital platforms, acquiring and retaining new customers and use of the digital offerings to improve business processes, cut costs and deliver other benefits.

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# Award Details

## SUBCATEGORY AWARDS | Regional, Global and in Middle Eastern Countries

Regional awards will be presented in Africa, Asia, Central & Eastern Europe, Latin America, the Middle East, North America and Western Europe in the following sub-categories.

### Consumer

- Best Mortgage Bank - **NEW FOR 2019**
- Best Open Banking APIs - **NEW FOR 2019**
- Most Innovative Digital Bank
- Best Online Deposit, Credit and Investment Product Offerings
- Best Bill Payment and Presentment
- Best Website Design
- Best Integrated Consumer Banking Site
- Best Information Security and Fraud Management
- Best in Mobile Banking
- Best in Social Media Marketing and Services
- Best Mobile Banking App

### Corporate/Institutional

- Best Open Banking APIs - **NEW FOR 2019**
- Most Innovative Digital Bank
- Best Investment Management Services
- Best Online Cash Management
- Best Trade Finance Services
- Best Online Portal Services
- Best Integrated Corporate Banking Site
- Best Information Security and Fraud Management
- Best in Mobile Banking
- Best in Social Media Marketing and Services
- Best Mobile Banking App
- Best Online Treasury Services

**For all subcategories listed above, winners will also be chosen in the Middle Eastern countries listed on page 3.**

Regional Subcategory winners will be eligible for global Subcategory awards. Subcategory regional winners will be announced in the September issue. Subcategory global winners will be announced at *Global Finance's* Digital Bank Awards Dinner at the Sheraton Hong Kong on October 30th.

## CATEGORY AWARDS | Country, Regional and Global

Awards will be presented for Best Consumer Digital Banks and Best Corporate/Institutional Digital Banks in all countries for which there are submissions.

Country winners will be announced in the September issue of *Global Finance*. Country winners will be eligible for regional awards in Africa, Asia, Central & Eastern Europe, Latin America, the Middle East, North America and Western Europe.

Regional Best Consumer Digital Banks and Regional Best Corporate/Institutional Digital Banks will be eligible for global awards. Finally, a single bank will be awarded the grand title of World's Best Digital Bank.

Only banks that have submitted entries in both the Consumer and the Corporate/Institutional categories are eligible for the grand global award.

Category, regional and global winners will be announced at *Global Finance's* Digital Bank Awards Dinner at the Sheraton Hong Kong on October 30.

## YOUR SECRETS ARE SECURE WITH GLOBAL FINANCE

We recognize that much of the information we are requesting is sensitive and competitive in nature. Do not let that stop you from entering this prestigious competition. *Global Finance* will not publish any of the information submitted in the application process without prior notification and approval from the applicant.

# Award Details

## DIGITAL BANK OF DISTINCTION AWARD

This competition draws entries from global and regional giants in addition to middle-market and local banks.

Larger banks often win awards because they are able to spread greater investment over more countries than middle market and local banks. This may leave the outstanding accomplishments of some local banks unrecognized.

To address this imbalance, *Global Finance* instituted the Digital Bank of Distinction Awards – a new level of recognition for middle-market and local banks only.

Banks will be sorted by asset size within regions. Banks from the lower half of the asset ranking will be eligible for the regional Digital Bank of Distinction Award.

The Digital Bank of Distinction Awards will be in addition to the global, regional and country awards made in prior years.

There is no need to enter separately for these awards. All entering banks will be considered based on their assets and quality of their submission. Winners will be announced in the September 2019 issue.

## ISLAMIC DIGITAL BANK AWARDS | Country, Regional and Global

Awards will be presented for the Best Islamic Digital Bank in all countries for which there are submissions.

Country winners will be announced in the September issue of *Global Finance*. Country winners will be eligible for regional Awards in regions for which there are submissions. Regional winners will be eligible for the Global Award. A single bank will be awarded the title of World's Best Islamic Digital Bank.

Regional and Global winners will be announced at *Global Finance's* Middle East Digital Banks and Innovators Awards at the Ritz-Carlton in Dubai on September 10th.

**Entry Deadline: May 24, 2019**

**Entry materials are available  
at [GFMag.com](http://GFMag.com)**

**For more information and to  
submit entries, please contact:**

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