

### World's Best Islamic Digital Bank Awards 2021

#### Call for Entries Instructions

The history of Digital Banking has been one of transformation. No time in that history has been more transformative than the past year. With the global pandemic forcing people to conduct their personal and professional banking activities from their phones, tablets and computers, Digital Banking reached a watershed moment. It took on an importance and prevalence far beyond anything that had come before. Banks were forced to respond to this drastically altered landscape, and those that met the challenge most successfully will be honored as *Global Finance's* World's Best Islamic Digital Banks 2021.



Please complete the Best Islamic Digital Bank Entry Form and include it with your submission.

On the following questionnaire, please limit your answers to 350 words. Participants should not delete any question from this document. If the question is not relevant, please leave it blank. Applicants may attach additional supporting materials. The Infosys judging panel will review submissions. *Global Finance* editors will make the final award submissions.

Please note the following important entry details.

- Islamic banks may choose to compete in one or more countries.
- The entry fee to compete in one country is \$1,250.
- The fee for additional countries is \$1,250 each.
- Entry fee covers both the Consumer and the Corporate/Institutional main categories. There are no sub-categories for Islamic Digital banking.
- On your entry, please indicate all countries you intend to enter and complete the Information Requirements and Payment Instructions located on the Entry Form.

All documents should be submitted to Chris Giarraputo, [chris@gfmag.com](mailto:chris@gfmag.com). Call 1-516-581-8617 with any questions.

***Entry Deadline May 25, 2021***

### **World's Best Islamic Digital Bank Awards 2021**

#### **Call for Entries Questionnaire**

1. How integral is Islamic Banking to your corporate strategy? Please justify your answer with facts and data.
2. What products and services offered to the customer under Islamic Banking are fully digital? Which additional products and services are in your plan to be digitalized?
3. Are the products and services mentioned above available through all channels as service points for your customers? How many of them are available at multiple channels? Can a customer initiate product application in one channel and close at another?
4. What percentage of your total Islamic Banking customers use digital banking? What is your strategy to promote the Islamic Banking digital business and increase your customer base? Explain with specific initiatives and data.
5. What are the key capabilities of your Islamic Banking digital channel? Explain from a functional & technical architecture standpoint.
6. Do you offer mobile banking as part of your digital Islamic Banking strategy? If yes, please list the service/product offerings.
7. What is your strategy for making your bank a next generation digital bank in the Islamic Banking segment?
8. What percent of the business volume is handled through Digital Banking/Islamic Banking transactions?
9. **Please provide any other information you think will strengthen your case.**



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